

**S.M.J.N. P.G. College, Haridwar, Uttarakhand**



**Feedback Analysis Report**

**2020 - 2021**

# **Feedback Analysis Report**

**2020 - 2021**

Internal Quality Assurance Cell of S.M.J.N. P.G. College, Haridwar collected the feedback from the stakeholders i.e. students, faculty and parents to know about the education delivery with reference to syllabus and facilities provided by the college. The feedback from these stakeholders certainly help to improve the education system in the institution.

## **Students Feedback**

Most important stakeholders for an educational institution are its students. Colleges are run for the students not only to educate them for obtaining their degree but also developing their personalities in order to produce more educated and responsible citizens of the country.

It is the students who attend classes and passed the examinations completing the curricula of the courses. Therefore, their feedback is an important way to know their opinion about the curriculum and education system in a college.

SMJN PG College, Haridwar conducts student feedback every year to assess their opinion about the course curriculum and teaching. The feedback form consists of 18 question covering various aspects. The opinion is given through 5-point Likert scale where the scale is divided into five points from 5 to 1. (5 denotes Highly agree, 4 denotes agree, 3 denotes neutral, 2 denotes disagree and 1 denotes highly disagree).

In the year 2020-21 the students were asked to give their opinion through the feedback form assigning each item a score from 5 to 1. After analyzing the entire feedback received from the students' average scores were calculated. The average score of the feedback given by the students was 4.05.

## S.M.J.N. (P.G.) College, Haridwar

### Students' Feedback



Dear Student,

Please read the following statement and tick the appropriate option as per your opinion to mark them suitably. The number given in the columns denote as follows :

1-Highly Disagree, 2-Disagree, 3-Neutral, 4-Agree, 5-Highly Agree

S.N.	Parameters	1	2	3	4	5
1	Are you satisfied with classroom teaching. क्या आप कक्षीय शिक्षण से सन्तुष्ट हैं।					✓
2	You are satisfied with library facility. क्या आप पुस्तकालय सुविधा से सन्तुष्ट हैं।					✓
3	You are satisfied with internal examination pattern. आप आन्तरिक परीक्षा पैटर्न से सन्तुष्ट हैं।					✓
4	You meet your teachers regularly. आप अपने अध्यापकों से नियमित रूप से मिलते हैं।					✓
5	College provides students with sufficient infrastructure, needed for effective learning. महाविद्यालय छात्रों को प्रभावपूर्ण शिक्षा देने के लिए आवश्यक बुनियादी ढाँचा प्रदान करता है।					✓
6	The faculty members are well equipped with the subject knowledge. शिक्षकगण अपने विषय बोध में पारंगत हैं।					✓
7	Overall ambience of the college provides with perfect learning environment. महाविद्यालय का सामान्य परिवेश शिक्षा के लिए उपयुक्त वातावरण प्रस्तुत करता है।					✓
8	The college management is committed to adopt student centric methods of learning. महाविद्यालय प्रबन्धन अध्ययन की छात्र केन्द्रित विधियों को अपनाने हेतु कटिबद्ध है।					✓
9	The overall education system the college is highly satisfactory. महाविद्यालय की समूची शिक्षा प्रणाली बहुत ही सन्तोषजनक है।					✓
10	Extent of coverage of present course is suitable as per course objectives. वर्तमान पाठ्यक्रम की विषयवस्तु पाठ्यक्रम के उद्देश्यों के अनुरूप है।					✓
11	Present course content including field/ project work is sufficient as per the need of employment. वर्तमान पाठ्यक्रम व फील्ड/प्रोजेक्ट कार्य रोजगार की दृष्टि से पर्याप्त है।					✓
12	The Present curriculum has clarity and relevance of text books & study material. वर्तमान पाठ्यक्रम पाठ्य पुस्तकों तथा सामग्री के लिए स्पष्ट तथा प्रासंगिक है।					✓
13	Present course content is relevant with additional resource material. वर्तमान पाठ्य विषयवस्तु अतिरिक्त विषय सामग्री के लिए प्रासंगिक है।					✓
14	Present curriculum has its learning value in terms of knowledge, concepts, skills, analytical abilities and broadening perspectives. ज्ञान, सिद्धान्तों, कौशल, विश्लेषणात्मक योग्यता व बड़े परिप्रेक्ष्यों के रूप में वर्तमान पाठ्यक्रम का अपना मूल्य है।					✓

2

Vandana  
Principal  
S.M.J.N.P.G., College  
HARIDWAR

15	Present syllabi address point wise the course objectives of various courses. वर्तमान पाठ्यक्रम विभिन्न विषयों के उद्देश्यों को बिन्दुवार परिलक्षित करता है।					✓
16	Present course is updated as per the need of the hour. वर्तमान पाठ्यक्रम समय की आवश्यकतानुसार अद्यतन/नवीनीकृत है।					✓
17	Present syllabus is relevant to real life situations. वर्तमान पाठ्यक्रम वास्तविक परिस्थितियों के लिए प्रासंगिक है।					✓
18	Present syllabus is up to the entire satisfaction of students. वर्तमान पाठ्यक्रम छात्रों की सम्पूर्ण आशानुरूप सन्तोषजनक है।					✓

Thank you for your valuable feedback.

Name: Mr. Ms. Vandana.....

Programme: Bsc..... Sem. I..... Session 20-21.....

Signature Vandana

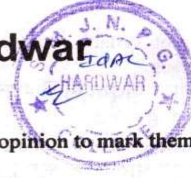
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23/11/21  
Principal  
S.M. N.P.G., College  
HARIDWAR



## S.M.J.N. (P.G.) College, Haridwar

### Students' Feedback



Dear Student,

Please read the following statement and tick the appropriate option as per your opinion to mark them suitably. The number given in the columns denote as follows :

1-Highly Disagree, 2-Disagree, 3-Neutral, 4-Agree, 5-Highly Agree

S.N.	Parameters	1	2	3	4	5
1	Are you satisfied with classroom teaching. क्या आप कक्षीय शिक्षण से सन्तुष्ट हैं।				✓	
2	You are satisfied with library facility. क्या आप पुस्तकालय सुविधा से सन्तुष्ट हैं।			✓		
3	You are satisfied with internal examination pattern. आप आन्तरिक परीक्षा पैटर्न से सन्तुष्ट हैं।				✓	
4	You meet your teachers regularly. आप अपने अध्यापकों से नियमित रूप से मिलते हैं।				✓	
5	College provides students with sufficient infrastructure, needed for effective learning. महाविद्यालय छात्रों को प्रभावपूर्ण शिक्षा देने के लिए आवश्यक बुनियादी ढाँचा प्रदान करता है।				✓	
6	The faculty members are well equipped with the subject knowledge. शिक्षकगण अपने विषय बोध में पारंगत हैं।				✓	
7	Overall ambience of the college provides with perfect learning environment. महाविद्यालय का सामान्य परिवेश शिक्षा के लिए उपयुक्त वातावरण प्रस्तुत करता है।				✓	
8	The college management is committed to adopt student centric methods of learning. महाविद्यालय प्रबन्धन अध्ययन की छात्र केन्द्रित विधियों को अपनाने हेतु कटिबद्ध है।				✓	
9	The overall education system the college is highly satisfactory. महाविद्यालय की समूची शिक्षा प्रणाली बहुत ही सन्तोषजनक है।				✓	
10	Extent of coverage of present course is suitable as per course objectives. वर्तमान पाठ्यक्रम की विषयवस्तु पाठ्यक्रम के उद्देश्यों के अनुरूप है।				✓	
11	Present course content including field/ project work is sufficient as per the need of employment. वर्तमान पाठ्यक्रम व फील्ड/प्रोजेक्ट कार्य रोजगार की दृष्टि से पर्याप्त है।				✓	
12	The Present curriculum has clarity and relevance of text books & study material. वर्तमान पाठ्यक्रम पाठ्य पुस्तकों तथा सामग्री के लिए स्पष्ट तथा प्रासंगिक है।				✓	
13	Present course content is relevant with additional resource material. वर्तमान पाठ्य विषयवस्तु अतिरिक्त विषय सामग्री के लिए प्रासंगिक है।			✓		
14	Present curriculum has its learning value in terms of knowledge, concepts, skills, analytical abilities and broadening perspectives. ज्ञान, सिद्धान्तों, कौशल, विश्लेषणात्मक योग्यता व बड़े परिप्रेक्ष्यों के रूप में वर्तमान पाठ्यक्रम का अपना मूल्य है।				✓	

2

  
 Principal  
 S.M.J.N.P.G. College  
 HARIDWAR

15	Present syllabi address point wise the course objectives of various courses. वर्तमान पाठ्यक्रम विभिन्न विषयों के उद्देश्यों को बिन्दुवार परिलक्षित करता है।				✓	
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18	Present syllabus is up to the entire satisfaction of students. वर्तमान पाठ्यक्रम छात्रों की सम्पूर्ण आशानुरूप सन्तोषजनक है।				✓	

Thank you for your valuable feedback.

Name: Mr. Ms. .... ADTHA .....

Programme: ..... Sem. JS ..... Session 2020-21

Signature ADTHA

  
Principal  
S.M. J.N.P.G., College  
HARIDWAR

## S.M.J.N. (P.G.) College, Haridwar

### Students' Feedback



Dear Student,

Please read the following statement and tick the appropriate option as per your opinion to mark them suitably. The number given in the columns denote as follows :

1-Highly Disagree, 2-Disagree, 3-Neutral, 4-Agree, 5-Highly Agree

S.N.	Parameters	1	2	3	4	5
1	Are you satisfied with classroom teaching. क्या आप कक्षीय शिक्षण से सन्तुष्ट हैं।					✓
2	You are satisfied with library facility. क्या आप पुस्तकालय सुविधा से सन्तुष्ट हैं।				✓	
3	You are satisfied with internal examination pattern. आप आन्तरिक परीक्षा पैटर्न से सन्तुष्ट हैं।					
4	You meet your teachers regularly. आप अपने अध्यापकों से नियमित रूप से मिलते हैं।					✓
5	College provides students with sufficient infrastructure, needed for effective learning. महाविद्यालय छात्रों को प्रभावपूर्ण शिक्षा देने के लिए आवश्यक बुनियादी ढाँचा प्रदान करता है।			✓		
6	The faculty members are well equipped with the subject knowledge. शिक्षकगण अपने विषय बोध में पारंगत हैं।				✓	
7	Overall ambiance of the college provides with perfect learning environment. महाविद्यालय का सामान्य परिवेश शिक्षा के लिए उपयुक्त वातावरण प्रस्तुत करता है।					✓
8	The college management is committed to adopt student centric methods of learning. महाविद्यालय प्रबन्धन अध्ययन की छात्र केन्द्रित विधियों को अपनाने हेतु कटिबद्ध है।			✓		
9	The overall education system the college is highly satisfactory. महाविद्यालय की समूची शिक्षा प्रणाली बहुत ही सन्तोषजनक है।					✓
10	Extent of coverage of present course is suitable as per course objectives. वर्तमान पाठ्यक्रम की विषयवस्तु पाठ्यक्रम के उद्देश्यों के अनुरूप है।				✓	
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12	The Present curriculum has clarity and relevance of text books & study material. वर्तमान पाठ्यक्रम पाठ्य पुस्तकों तथा सामग्री के लिए स्पष्ट तथा प्रासंगिक है।			✓		
13	Present course content is relevant with additional resource material. वर्तमान पाठ्य विषयवस्तु अतिरिक्त विषय सामग्री के लिए प्रासंगिक है।				✓	
14	Present curriculum has its learning value in terms of knowledge, concepts, skills, analytical abilities and broadening perspectives. ज्ञान, सिद्धान्तों, कौशल, विश्लेषणात्मक योग्यता व बड़े परिप्रेक्ष्यों के रूप में वर्तमान पाठ्यक्रम का अपना मूल्य है।					✓

*[Signature]*

*[Signature]*  
Principal  
S.M.J.N.P.G. College  
HARIDWAR



15	Present syllabi address point wise the course objectives of various courses. वर्तमान पाठ्यक्रम विभिन्न विषयों के उद्देश्यों को बिन्दुवार परिलक्षित करता है।					✓
16	Present course is updated as per the need of the hour. वर्तमान पाठ्यक्रम समय की आवश्यकतानुसार अद्यतन/नवीनीकृत है।					✓
17	Present syllabus is relevant to real life situations. वर्तमान पाठ्यक्रम वास्तविक परिस्थितियों के लिए प्रासंगिक है।					✓
18	Present syllabus is up to the entire satisfaction of students. वर्तमान पाठ्यक्रम छात्रों की सम्पूर्ण आशानुरूप सन्तोषजनक है।					✓

Thank you for your valuable feedback.

Name: Mr. Ms. *Shivuru Nishad*.....

Programme: *B.Sc*..... Sem. *Ist Sem*..... Session *2020*.....

Signature *Shivuru*

*9*

*23/11/20*  
Principal  
S.M.J.S.P.G., College  
HARIDWAR



## **Feedback from Faculty**

Teachers are the backbone of an educational institution as their relationship with student is direct and they are their real guardians within the campus and guides and mentors beyond the campus. They are the medium through which the curriculum is delivered to the students. Therefore, they become the most important stakeholders of college and their feedback is bit more valuable than that of other stakeholders.

SMJN PG College, Haridwar conducts faculty feedback every year to know their opinion about the Curriculum and Evaluation.

The feedback form consists of 10 questions along with one point of suggestion related to the overall mechanism of Education in the institution. Along with these questions, the column for suggestion was also mentioned in the feedback form. The feedback is given through 5-point Likert scale where the scale is divided into five points i.e. Strongly agree, Agree, Neutral, Disagree and Highly disagree).

The analysis of the feedback obtained shows that all the respondent were almost agree and satisfied with the teaching and learning process. The analysis of feedback obtained with the report was forwarded to the Principal to take remedial steps on the basis of the report for the upcoming academic sessions.



# S.M.J.N. (P.G.) COLLEGE,

GOVINDPURI, HARIDWAR



## FACULTY FEEDBACK FORM

- The course syllabus have a balance between theory and application.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The books /journals etc. prescribed listed as reference materials are relevant, updated and cover the entire syllabi.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The course /syllabus of the subjects increased the interest, knowledge and perspective in the subject area.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The college has given you full freedom to adopt new techniques /strategies of teaching.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The prescribed books are available in the library in sufficient numbers.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The environment in the college is encouraging to teaching and research.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The administration is supportive to the teaching staff.  
Strongly agree  Agree ( ) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- ICT facilities in the college are adequate and satisfactory.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )
- The classrooms are clean and well maintained.  
Strongly agree ( ) Agree  Neutral ( ) Disagree ( ) Highly Disagree ( )

11. Provide you valuable suggestion for improvement teaching, learning and research, if any

To access the library resources is really time-consuming so the library can be provided D.N. - like services to the students as well as otherwise library is rich with good books, staff. Thanks

Name of Faculty:

Department:

Dr. Nalini Jain

English department

Signature with Date:.....

Nalini  
27/01/2021

Principal  
S.M.J.N.P.G. College  
HARIDWAR



# S.M.J.N. (P.G.) COLLEGE,

GOVINDPURI, HARIDWAR



## FACULTY FEEDBACK FORM

- The course syllabus have a balance between theory and application.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The books /journals etc. prescribed listed as reference materials are relevant, updated and cover the entire syllabi.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The course /syllabus of the subjects increased the interest, knowledge and perspective in the subject area.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The college has given you full freedom to adopt new techniques /strategies of teaching.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The prescribed books are available in the library in sufficient numbers.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The environment in the college is encouraging to teaching and research.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The administration is supportive to the teaching staff.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- ICT facilities in the college are adequate and satisfactory.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )
- The classrooms are clean and well maintained.  
Strongly agree ( ) Agree (✓) Neutral ( ) Disagree ( ) Highly Disagree ( )

11. Provide you valuable suggestion for improvement teaching, learning and research, if any

Faculty development programmes for teachers should be organised for teaching learning.

Name of Faculty: Dr. Vineeta Chauhan,  
Department: Political Science

Signature with Date: Vineeta  
04-04-2021

Principal  
S.M.J.N.P.G., College  
HARIDWAR



## Parents / Guardian feedback

Parents are also one of the most important stakeholders whose opinion is very important to know for betterment and development of the college. Therefore, taking their feedback on the course of study and teaching system in the college is also important. SMJN PG College, Haridwar conducts a parents' feedback on annual basis in order to know the parents' opinion about the course and the college. In the feedback form, there were 10 questions along with one point of suggestion related to the overall mechanism of Education in the institution. Along with these questions, the column for suggestion was also mentioned in the feedback form. The form is based on Yes/No Pattern, so that we can get an idea to make improvement in the concerned point.



## एस.एम.जे.एन.( पी.जी. ) कॉलेज

गोविन्दपुरी, हरिद्वार-249401 (उत्तराखण्ड)



### अभिभावक फीडबैक फार्म

छात्र/छात्रा का नाम AKASH SHARMA कक्षा B.A. J. Sem प्रवेश क्रमांक 18061 वर्ष 2020-21

1. आपका पुत्र/पुत्री कितने वर्षों से महाविद्यालय में पढ़ रहे हैं? ( 3 )
2. आपने इस महाविद्यालय का चयन पुत्र/पुत्री की शिक्षा के लिए क्यों किया?  
(i) उत्तम शैक्षणिक वातावरण (ii) बेहतर अनुशासन (iii) उत्कृष्ट फैकल्टी  
(iv) सह-शिक्षण संस्थान (iv) उपरोक्त सभी
3. क्या आपका पुत्र/पुत्री महाविद्यालय की पढ़ाई के बारे में आपको नियमित रूप से जानकारी देता है? (हाँ/नहीं)
4. क्या आप नियमित रूप से महाविद्यालय आते हैं? (हाँ/नहीं)
5. यदि हाँ तो आपकी दृष्टि में महाविद्यालय कैसा है?  
(i) उत्कृष्ट (ii) उत्तम (iii) सामान्य
6. क्या आपका पुत्र/पुत्री पुस्तकालय से नियमित तौर पर पुस्तक लेता/लेती है? (हाँ/नहीं)
7. क्या आपका पुत्र/पुत्री घर पर नियमित रूप से पढ़ाई करता है? (हाँ/नहीं)
8. आपका पुत्र/पुत्री महाविद्यालय के शिक्षकों के बारे में किस प्रकार की राय रखता है?  
(i) उत्कृष्ट (ii) उत्तम (iii) सामान्य
9. क्या महाविद्यालय में आपके पुत्र/पुत्री के प्रवेश के समय प्रवेश प्रक्रिया में निष्पक्षता और ईमानदारी बरती गयी? (हाँ/नहीं)
10. क्या आपकी राय में महाविद्यालय एक अच्छी सह-शिक्षण संस्था है? (हाँ/नहीं)
11. क्या आप अपने अन्य मित्र/रिश्तेदार को इस शिक्षण संस्था के विषय में प्रोत्साहित करेंगे? (हाँ/नहीं)
12. आप महाविद्यालय को और अधिक बेहतर बनाने के लिए क्या सुझाव देंगे?

हस्ताक्षर

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